

**Iowa Department of Human Services**  
**CHILD CARE CENTER COMPLAINT**

<b>Name of Center:</b> Building Blocks Preschool & Child Care		<b>Enrollment:</b> 185	<b>License ID:</b> 4197000084
<b>Street:</b> 1171 Outer Drive North	<b>City:</b> Sioux City	IA <b>Zip Code:</b> 51104	<b>County:</b> Woodbury
<b>Mailing Address:</b> 1171 Outer Drive North			
<b>Mailing City:</b> Sioux City	IA	<b>Zip Code:</b> 51104	
<b>Director's Name:</b> Kristan Geary		<b>Center Phone Number:</b> 712-226-2223	
<b>On-Site Supervisors:</b> Bonnie Graser		<b>E-Mail Address:</b> kristan.geary@hotmail.com	

**Date of Complaint:** 2/7/2014

**Date of Visit:** 2/7/2014

☐ Scheduled      ☒ Unannounced      ☐ NA

☒ Non-Compliance with Regulations Found      ☐ Compliance with Regulations Found      ☐ NA

## RECOMMENDATION FOR LICENSE

**[X] NO CHANGES** to licensing status recommended

[ ] **PROVISIONAL** license from \_\_\_\_\_ to \_\_\_\_\_

**[ ] SUSPENSION of License**

## [ ] REVOCATION of License

**Summary of Complaint:**

Center has food all over the tables and floors of the lunch room area around 6:45am, this is, prior to the serving of breakfast at 7:30am. Bathrooms are not clean.

**Licensing Rules Relevant to the Complaint:**

109.11(3)a(1) Center and premises are sanitary, safe, and hazard free.

### **Inspection Findings:**

Visited center on Friday 2-7-14 at 6:45am. The lunch room area was clean. The bathrooms throughout the center were also clean. I proceeded to visit the two infant rooms. The young infant room was in ratio. The one year old room (at 6:52am) had two staff and 17 children ( 5 infants- ages 14 months to 18 months and 12 additional children ages 2 through school age. In addition to being out of ratio they are not allowed to mix infants with older children ( age two and above). The room is licensed for 12 infants. When I arrived the onsite supervisor was in the office. When I went to the one year old room she was one of the two staff in the room. This means that for some period of time there was one staff and 17 children in the room. Even with two staff they were still out of ratio until 7:05am when additional staff arrived and the children were dispersed from the one year old room to other rooms. This left the one year room with one staff and 5 infants (ratio for infants is 1:4). By 7:15am the one year old room was in ratio. Talked with Kristan G, director and Bonnie G, onsite supervisor. Reviewed licensing regulations with them regarding staff to children ratios. They stated they would get this corrected by having another staff start work earlier in the morning.

The center was in compliance with the aspects of the initial complaint but were significantly out of ratio, approximately 30 minutes, on 2-7-14.

Monday 2-10-14 Visited the center and viewed the video of the room for 2-7-14. Most of the time 6:30am -6:50am, prior to my arrival, there was only one staff in the room with 5 to 17 children. Observed the video for 2-10-14. One year old room was in ratio early in the morning 6:30am - 7am. The Director and onsite supervisor currently have the older children go to another room and have added an additional staff person for the 6:30am time period. It appears that the center now has sufficient staff for the number of children in the early morning.

2-19-14 6:30am Visited the center and reviewed staff ratios in all four rooms that had children ( infant, one year old three year old and school age). All rooms were in ratio. The center has made positive changes in the early morning to insure ratios for the age and number of children are met.

The center currently is in ratio in all the rooms.

**Special Notes and Action Required:**

**Consultant's Signature:**

A handwritten signature in cursive script, appearing to read "John J. Welch".

**Date:**

02/07/2014